

Emergency Shelter Chart

Updated 12/10/05

M= Male F=Female Y= Yes N= No A= Arranged R= Referrals

AGENCY NAME	PHONE	AFTER HOURS PHONE	Answ. Machine	Also has Transitional Housing	INTAKE HOURS	HOURS OF OPERATION	Sex	Minimum Age	Children	Length of Stay and Return Policy	Other Information	Fees	Cash Assistance info	Advocacy	Transportation	Translation	Medical Services	Psychiatric services	Alcohol & Drug	Counseling	Job Training	Housing Referrals
Alternatives for Battered Women PO Box 39601 Rochester NY 14604	232-7353 Business: 232-5200	232-7353			24/7	24/7	F	18	Y	30 day max. Once per year	Telephone or walk in.	N	Y	Y	Y	Y	A	A	A	Y	A	Y
Bethany House 169 St Bridgets Dr Rochester NY 14605	454-4197	Same				24/7	F	18	M/F		Referral by telephone. Children 12 or younger.	N		Y	Y	N	R	R	R	Y	N	Y
Booth Haven Men's Shelter Salvation Army 70 Liberty Pole Way Rochester NY 14604	987-9540	987-9500			24/7	24/7	M	18	N		Program opened in June 1998 and replacing the Men's Emergency Housing Program. First come, first served Also see other agency listings	N	N	Y	A	Y	A	A	A	Y	A	Y
Center for Youth Services 905 Monroe Avenue Rochester NY 14607	271-7670	Same		Y	24/7	24/7	M or F	12 to 17	N		All intake at Hotline (271-7670) and/or main office. Shelter locations are confidential.	N	A	Y	A	A	A	A	A	Y	N	Y

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Dimitri House 102 N Union St Rochester NY 14607	325-1796	Same		Y	8A-11P	24/7	M	18	N	6 mos. Max	Open November - April	N	Y	Y	Y	N	A	A	A	Y	A	Y
Francis Center Catholic Family Center 547 Joseph Ave Rochester NY 14605	423-9590	None		Y	24/7	24/7	M	18	N	30 days Emergency 2 years Transitional		N	N	Y	Y	Y	N	N	Y	N	N	Y
Genesis House Salvation Army Not Published	987-9500	Same			24/7	24/7	M or F	16-20	N		Youth Shelter. First come, first served Also see other agency listings	N	N	Y	A	Y	A	A	A	Y	A	Y
Hillside Children's Center 1183 Monroe ave 14620	256-7000	Same		Y	24/7	24/7	M or F	6 to 17		30 days with possible extension.		N	N	Y	Y	A	Y	R	R	Y	A	A

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Hope House Women's Shelter Salvation Army Not Published	527-9566	987-9540		N	24/7	24/7	F	18	Y		Anticipating moving to new location 11/04; can use 987-9540 regardless; First come, first served	N	Y	Y	A	Y	Y	A	A	A	A	Y
House of Mercy 725 Hudson Avenue Rochester, NY 14621	546-2580	Same		N			M		N			N	Y	Y	Y	A	A	N	N	N	N	Y
Mercy Residential Services Not Published	254-2175	Same		Y	8A-10P	24/7	F	15	Y	30 days max.; can return	Children under 5 yrs. of age		N	Y	Y	A	A	A	A	Y	A	Y
Open Door Mission Crisis Center 210 W. Main St Rochester NY 14604	454-6696	423-1825			M-S 6-8pm Sun.-6-7pm	6 pm - 8 am	M	18			Must be sober, have ID and sign-in. *Donation after first 7 days. **1st & 3rd Fri., 5:30-8pm	*Y	N		N	N	**Y	N	Y	Y	N	Y

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Richards House Veterans Outreach Center Not published	546-1081	None		Y	9A-5P	24/7	M	18	N		Male Veterans	N	Y	Y	Y	N	A	A	A	Y	Y	Y
Rochester Area Interfaith Hospitality Network	506-9050					Mon-Fri 9am-5pm	M&F				Shelter and food for homeless families, case management.	N								R	Y	
Salvation Army Emergency Family Assistance Program 70 Liberty Pole Way Rochester NY 14604	987-9500	Same			24/7	24/7	M or F	All	Y		First come, first served Also see other agency listings	Y	N	Y	Y		Y	A	Y	Y	Y	Y
Sanctuary House Catholic Family Center Not Published	277-7550	Same	Y	Y	24/7	24/7	F	18	Y		Women and Children; Male children under 14	N	N	Y	Y	A	Y	A	A	A	A	Y

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St. Joseph's House of Hospitality 402 South Ave Rochester NY 14620	232-3262		Y	Y	9AM-2PM	8PM-8AM	M	17	N		Open October through March only.	N			A	N	N	N	N	N	N	N	Y
Volunteers of America 175 Ward St Rochester NY 14605	454-1150	Same		Y	24/7	24/7	M	18	N		Call for program specifics.												
Women's Place, Catholic Family Center Not Published	436-5452	Same				24/7	F	N	F/M*		*Women with Children (Boys limited to 13 years old or less)	Y	Y	R	Y	R	R	R	Y	R	Y		
YWCA of Rochester and Monroe County 175 N. Clinton Ave Rochester NY 14603	368-2292	546-5820		Y	24/7	24/7	F	18	Y	30 days; No limit on return		N	Y	Y	Y	A	A	A	A	A	A	Y	